



GTC – 01/03/2024

Article 1. Object

The following conditions of sale set out the contractual terms governing the relationship between Fringale du Sud and the purchaser, as well as the terms and conditions applying to any request or reservation made via the <https://fringaledusud.fr> website.

The purchase of a service or product on this site implies the buyer's unconditional acceptance of the aforementioned conditions of sale, which the buyer acknowledges having read prior to placing an order.

Fringale du Sud reserves the right to modify these conditions of sale at any time, in order to comply with new regulations or to improve the use of its site. As a result, the applicable conditions will be those in force at the date of the buyer's order.

Article 2. Service

The in-home chef is available for 2 or more guests for a minimum service cost of €160.

A home chef service lasts an average of 4 hours. Any excess will be billed at the hourly rate of 1 hour = €40 inc. Any hour started is due in full.

The in-home chef is based in Marseille, but can travel anywhere in Provence for an in-home chef service. Travel expenses will be applied for any service outside Marseille.

For a service of 10 covers or more, the presence of a maître d'hôtel is compulsory, invoiced at €100 incl. tax for a 3-hour service. Each additional hour will be billed to the customer at an hourly rate of €40 (incl. VAT), with any hour started being charged in full.

Article 3. Menus

An "example" menu is proposed on the <https://fringaledusud.fr> website for each of the formulas offered.

The Fringale du Sud company will confirm the menu and the products making up the menu after an initial contact via the <https://fringaledusud.fr> site, by telephone or by email.

Fringale du Sud reserves the right to modify menus at any time depending on product availability.

Starters, main courses, desserts and other choices must be identical for all guests. For any specific request, prior agreement must be reached between Fringale du Sud and the customer.

Fringale du Sud can offer a children's menu on request.

Article 4. Prices

The prices indicated on the <https://fringaledusud.fr> website are in Euros (€), all taxes included (TTC), taking into account the VAT applicable on the day of the order. Any change in the VAT rate may be reflected in the price of menus and services.

Fringale du Sud may modify its prices at any time, it being understood, however, that the price indicated on the <https://fringaledusud.fr> website on the day of the order will be the only price applicable to the customer.

Article 5. Booking and payment

Orders can be placed directly via the <https://fringaledusud.fr> website, using the contact form, by telephone or by e-mail to fringaledusud@gmail.com.

Following contact, Fringale du Sud will draw up a precise quotation and send it to the customer.

A minimum order of 160€ is required to validate a reservation.

A reservation will only become firm after receipt of a deposit of 40% of the total amount of the quotation, which must be signed and marked "Bon pour Accord". This deposit must be paid by bank transfer or credit card (payment link sent by Fringale du Sud).

The balance of the invoice must be paid by bank transfer no later than 24 hours before the event.

Article 6. Withdrawal and cancellation conditions

Given the nature of the service and the perishable nature of the products, the Customer has no right of withdrawal. The User expressly acknowledges that the conditions specific to catering services derogate from the present GTC.

By placing an order with Fringale du Sud, the customer accepts the following cancellation policy:

- For all cancellations (in writing) made more than 15 days before the event, the deposit will be refunded in full.
- For cancellations (in writing) made between 8 and 14 days before the event, the deposit may be applied to a future event.
- For cancellations (in writing) made less than 7 days before the event, the deposit will not be refunded.

Article 7. Intellectual property

All elements of the <https://fringaledusud.fr> website remain the exclusive intellectual property of Fringale du Sud and Laura Cadiere.

No one is authorized to reproduce, exploit, or use for any purpose whatsoever, even partially, elements of the site whether in the form of photo, logo, visual or text.

Article 8. Personal information

Fringale du Sud undertakes to preserve the confidentiality of any information provided by the purchaser, which he/she may be required to transmit in order to use certain services.

All information concerning the purchaser is subject to the provisions of law no. 78-17 of January 6, 1978. As such, Internet users have the right to access, modify and delete information concerning them. They may request this at any time by e-mail to the following address:

fringaledusud@gmail.com

Article 9. Claims resolution

These conditions of distance selling are governed by French law. For all disputes or litigation, the competent court will be that of Marseille - France.